

Michigan Alliance for Families

Youth Self-Determination Series 2 Session 3-More Non-Verbal & Flexibility-Handout

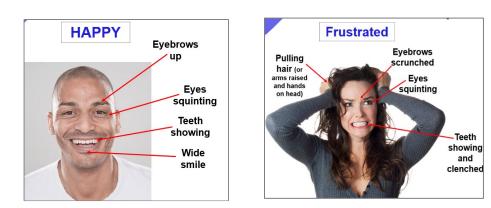
Forms of Non-Verbal Communication

- · Facial expression
- Body position, movement, gestures
- Personal space
- Eye contact
- Clothing

Facial Expression

Watch eyes, eyebrows, mouth

- Visuals
- Electronic communication
- Clothing
- Hygiene/grooming
- Assistive technology



Body Movement, Position, Gestures

- Movement: sitting, walking, standing
- · Position: standing or sitting
- Gestures: thumbs up, motioning to "come here" or "stop", pointing, waving, clapping



Clothes

- First impressions
- Clean
- Match what you are doing
- Expected clothes (like at work)
- Shows area of interests

Hygiene and Cleanliness

Cleanliness

- Bathe or shower
- Use deodorant
- Wear clean clothes
- Watch body odor

Finger and toenails

- Cut and file nails
- Clean under them

Hygiene and Grooming

Hair/Facial Hair

- Wash regularly
- Keep trimmed
- Comb or brush daily
- Shaven, trimmed

Teeth and Breath

- Brush teeth daily for at least 2 minutes
- Use mints

Visuals

- Pictures or symbols
- Communication boards
- Photo or picture checklists
- Signs
- See visuals everyday!





Written and Electronic Communication

Written Communication

- Handwritten or electronic like email, texting, social media, etc.
- Relays an idea or thought
- Exchanged between two or more people
- · Assistive technology may be written or electronic

Electronic Communication

- Phone
- Computer
- Online platforms (social media like SnapChat, Instagram, Discord, etc.)
- Assistive devices

2-Message Rule

- ONLY send or leave <u>2</u> messages (of any kind...text, voice mail, email, social media, etc.).
 - o If they don't respond, move on!
 - Texting or communicating over and over and over may become a problem.

Assistive Technology

- · Specialized keyboards
- Touch screens
- Dictation (text to speech)
- Word prediction (suggests correct spelling or grammar)
- Voice recognition
- Spell check
- Dictionaries
- Screen readers
- Braille display
- Others

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Positive and Negative Body Language

Positive

Negative

- Smiling
- Facing you
- Talking with hands
- Looking at you
- Nodding
- Sitting up straight

- Frowning
- Arms crossed
- Hands on hips
- Slouching
- Talking with hands
- Looking at their watch



Flexibility

Flexibility means...

- Being flexible with our brain
- Being ok if things change
- Trying new things
- Thinking differently
- Not always getting our way

Being flexible is hard...

- Change is hard
- Trying new things is hard
- Thinking differently is hard
- · Sharing is hard

Being Inflexible or Rigid

- Rigid thinking-not bending
- Only doing things one way
- · Refuse to try new things or ways of doing things
- · Not seeing things from others point of view
- · Not letting go of control you do not have
- Causes anxiety

Getting Stuck

- When we aren't flexible, our brain can get STUCK on a thought or way of doing things
- Can cause issues with relationships
- Can make us more anxious

Compromising

When someone else is involved and it's hard to be flexible:

- Win-win (both people win!)
- · You AND the other person get and give up something
- Example:
 - You want to play video games until 11:00p.m.

Not being flexible means our brain gets STUCK on a thought or way of doing things!

- Your parents say you are done at 9:00 p.m.
- You talk and agree on 10:00 p.m.
- Both get something and give up something

When Flexibility Is Hard

- STOP-before I say or do anything
- THINK-about how I feel and why being flexible is hard
 - Ask myself: "Do I have control over the situation?" or "What is their point-of-view?" "Can we compromise?"
- CHOOSE-how I will handle it while trying to be flexible



- 1. Stay calm
- 2. Tell yourself it's okay to do some things differently or try something new
- 3. Try not to get stuck and angry, frustrated, and upset
- 4. You cannot control some situations (but can control your responses)
- 5. Do something that relaxes you (meditate, take deep breaths, listen to music, think about something else, take a walk)
- 6. Compromise, if possible
- 7. Go with the flow, and tell yourself its okay if things change

When flexibility is hard:

- **STOP**-before I say or do anything
- **THINK**-about how I feel and why being flexible is hard
- CHOOSE-how to handle it