#### Self-Determination-Series 2 Session 2: Review, Self-Advocacy, and Communication

**Stacie Rulison, Facilitator** 



# Welcome Back!

# Would you rather do artwork or play video games?





# **Ground Rules for Meeting Online**



Cameras on when possible



Use chat or raise hand to talk (Zoom or actual hand)



Listen to understand



Ask questions with the microphone or in chat

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# **Session Overview**

**Session 1**: Self-Determination Review, Self-Advocacy, and Communication

Session 2: Thoughts and Communication

**Session 3**: Flexibility, Compromise, and Communication

**Session 4**: Person Centered Planning, Supported Decision Making, Attitude, and Communication





# Today

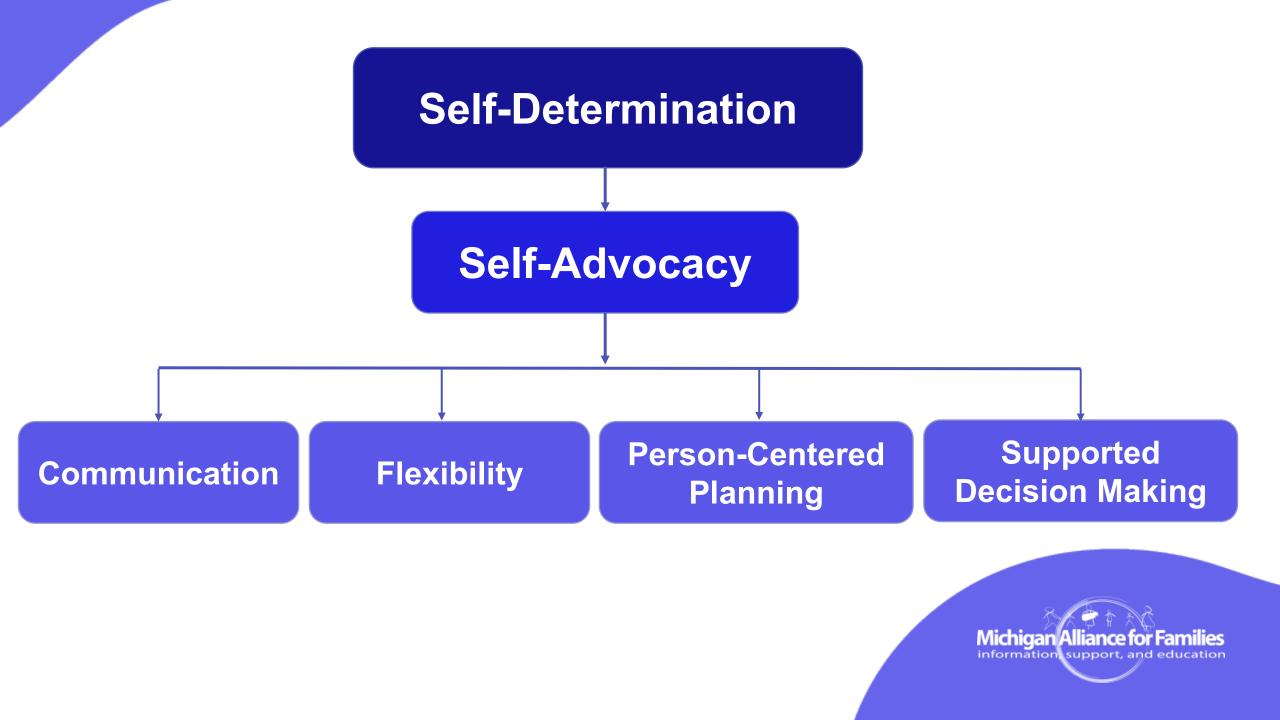
- Review important information from last time
- Talk about Communication Builders and Busters
- Learn more about non-verbal communication
- Home practice activities





# Self-Advocacy!





#### When thinking about self-advocacy

- A. Communication really doesn't matter so much
- B. Communication is very important to letting others know what we want or need
- C. If my parents or guardian know what I want or need, I don't need to worry about communicating

(Put A, B, or C for your answer in the chat)



# As a Self-Advocate...

#### YOU...

- Know what you w\_\_\_\_and what is possible for you
  - want
- Have more c of you
  - control
- Make life d\_\_\_\_\_with people who can support you
  - decisions



# As a Self-Advocate...

#### YOU...

- Understand your d\_\_\_\_\_, your strengths, your challenges
  - disability
- Willing to be f\_\_\_\_\_ and compromise
  - flexible
- Know you have legal r\_\_\_\_\_
  - rights
- Communicate (speak-up) for y\_\_\_\_\_ and what you need
  - yourself



## Being a self-advocate...

- A. Mainly happens at work
- B. Mainly happens at home
- C. Can take place anywhere

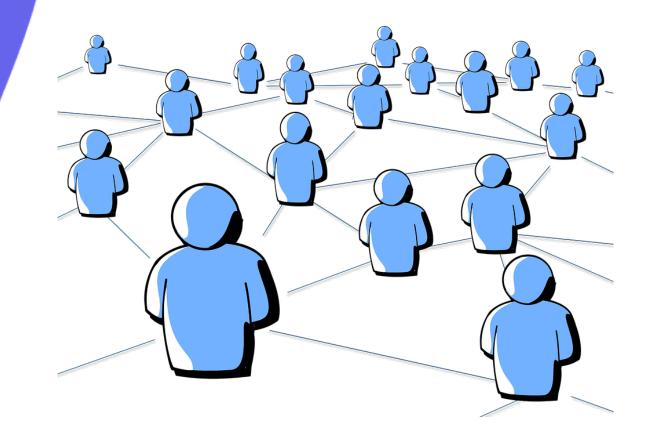
(Put A, B, or C for your answer in the chat)





#### Communication

VERY Important for Self-Advocacy





# 2-Way communication involves...

- A. Talking until you get your point across
- B. Trading information back and forth
- C. The other person doing most of the talking



(Put A, B, or C for your answer in the chat)



# **2-Way Communication**

- Communication goes back and forth, like a v game
  - volleyball
- One is t
  - talking

or communicating, and one is

• listening





# **2-Way Communication**



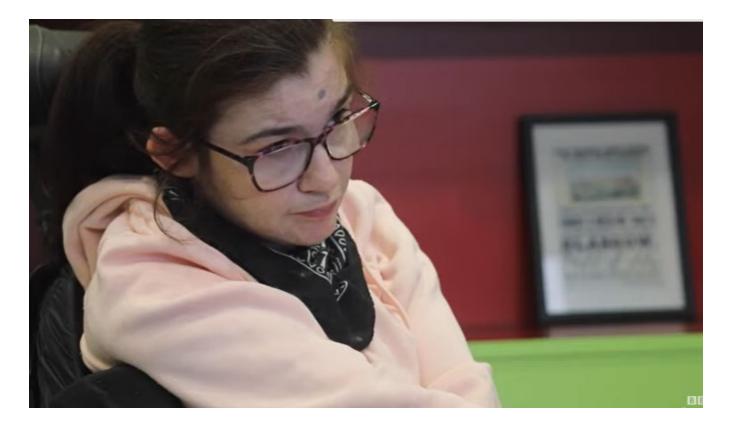
# Does everyone need to talk to have a conversation?

# NO!

Some people communicate with text, signing, or devices

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#### Video – Text to Speech Conversations



What tips did Jill have for communicating with her?

- 1. Be patient
- 2. Keep eye contact with the person
- 3. Speak to the person in a "normal" voice, not like a baby

https://www.youtube.com/watch?v=wi5j\_V4fbws



## When only 1 person is talking or communicating in a conversation, is it a 1-way or 2-way conversation?





#### The person we communicate with is called....

- A. A friend
- B. A co-worker
- C. A talking or communication partner

(Put A, B, or C for your answer in the chat)



# Listening

# Is listening a part of communication?



It is a very important part of communication

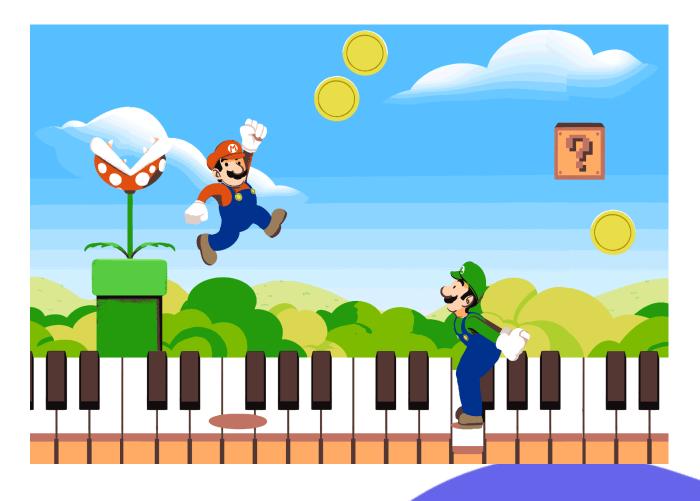
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# What do we call the things we talk about?

#### **Topics!**

- Something you are talking about
- Stay on topic when talking
- Common interests



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# **2-Way Communication includes:**

- C\_\_\_\_: *telling* something about the topic
  - Comments

Q\_\_\_\_: *asking* something about the topic

Questions





## **Comments and Questions**

# Make \_\_\_\_ comments ABOUT THE TOPIC, then ask a question ABOUT THE TOPIC

# (hint: how many comments?)

•1-2



# **Common Question Starters...**

- Who...
- What...
- Where...
- When...
- Why...
- How...
- Did...
- Do...





# Activity

Respond in chat with a question to these comments

- (Example): I am so hungry
  - When did you eat last?
  - What are you going to eat for lunch?
- I just got my driver's license
- I enjoy traveling
- I love dogs



# Communication BUILDERS:

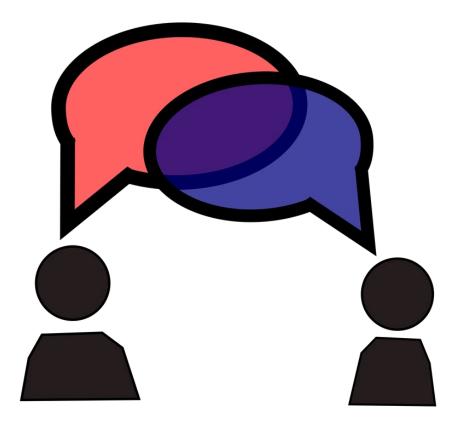
# What We **Should Do** When Communicating





# **Communication Builders**

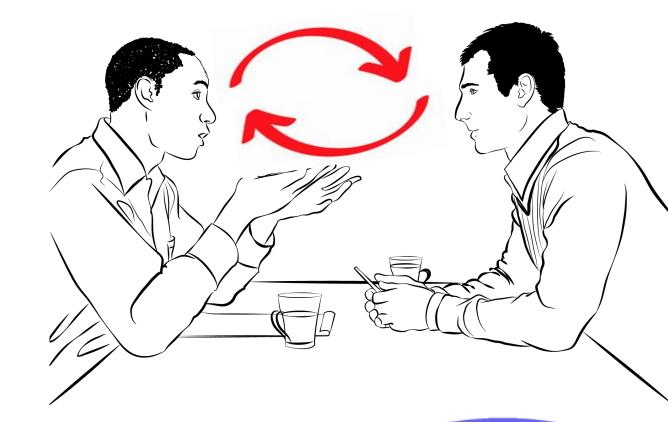
- Trade information
- Find common interests
- Listen to the person
- Watch body language
- Match the mood
- Use good volume
- Use good body boundaries
- Look toward the person



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# **2-Way Communication**

- 2-way communication
- Learn more about each other
- Questions and comments





#### **Find Common Interests**

Oh, you like funny movies? Me too! Yes, I love comedies, but have not been to a movie in a while

- Things we both like
- Things we can talk
  about
- Things we can do together
- Keeps conversation going

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# Listen to the Person

#### Show you are listening:

- Make short comments
  - Uh-huh, oh, interesting, cool....
- Use your body language
  - Face them and look at them
  - Nod a little
- Ask questions and comments
- They know you care





# Watch their Body Language

- Are they facing me?
- Are they talking to me?
- Are they looking at me?
  - Or giving me the cold shoulder?
- Watch *your* body language too!
  - Are you looking at them?
    Facing them? Talking to them?



COLD

- 30

## Match the Mood or Voice

- Try to match the mood of your conversation partner
  - If they are happy, talk in a happy voice
  - If they are sad, talk in a quieter voice
  - If they are excited, be a little more excited



#### **Examples: Match the Mood or Voice**

- Joey is excited to go to Cedar Point and says, "I get to go to Cedar Point Saturday!"
  - Joey's friend Cole says: "That is so cool, I have never been there!"
- Lilly is bummed she is sick and go bowling with her friends and says, "I can't believe I am sick and go bowling, I've been looking forward to it."
  - Lilly's mom says: "I know you are really disappointed, I'm sorry; we will plan to do it next month."



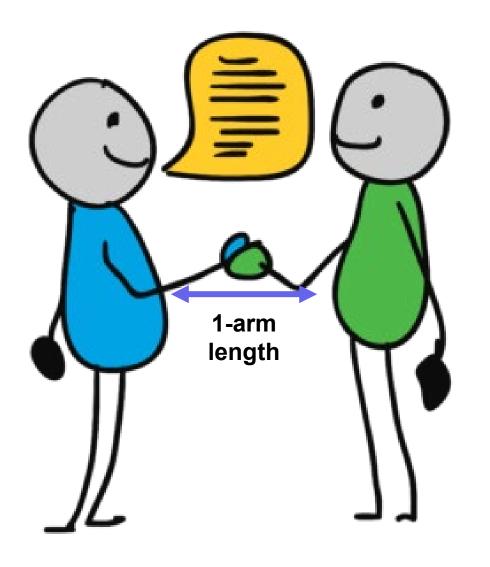
# **Use Good Volume**



- Not too loud
- Not too soft
- In the middle
- Watch your communication partner's body language



## **Use Good Body Boundaries**



- Not too close
- Not too far
- 1-arm length away



# Video

Jordan

#### What is going on here?

https://www.semel.ucla.edu/ peers/video/use-good-bodyboundaries-bad-example-tooclose

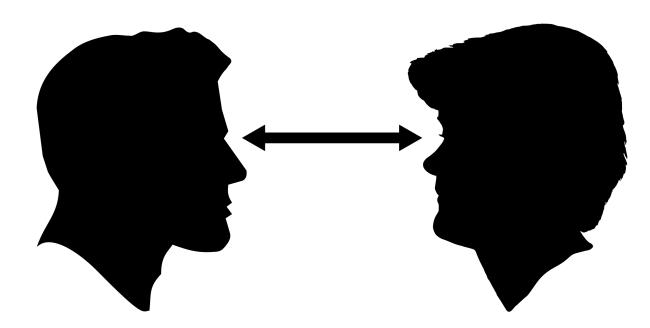




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# **Look Toward the Person**

- Look at or toward the person every 3-5 seconds and look slightly away
- If you cannot look at their eyes, look at their forehead
- Be careful not to stare



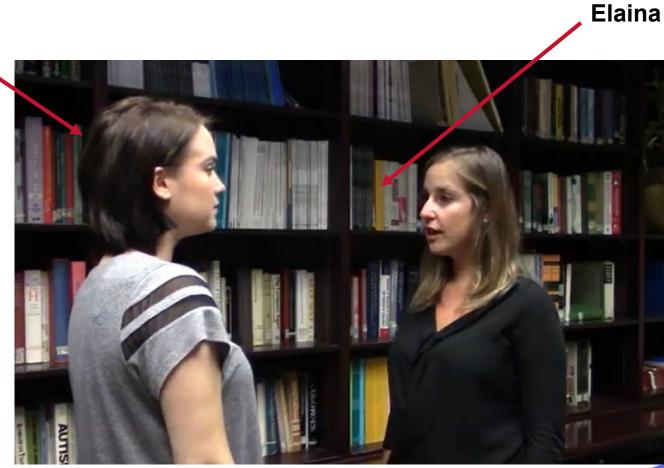


### Video

Jordan

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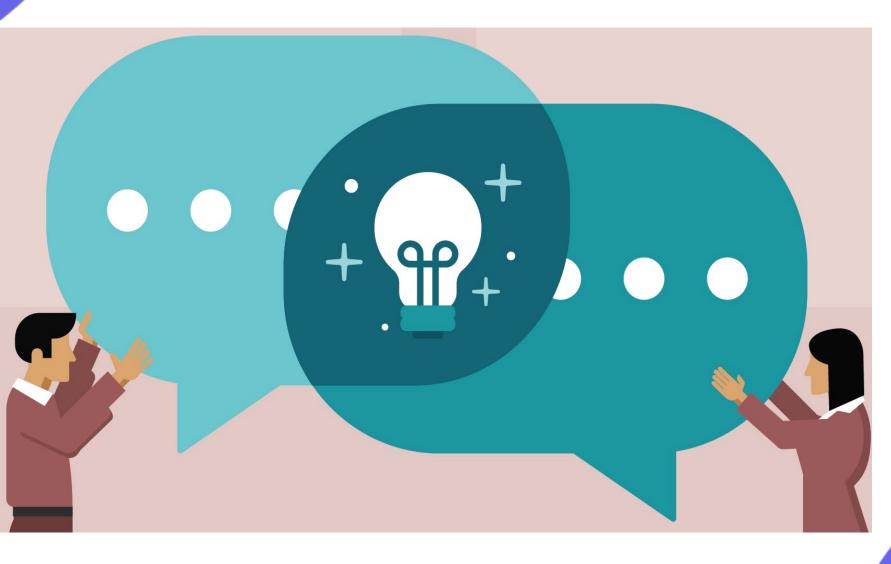


# Communication Busters





### **About Communication Busters**



Things we do when talking that can make 2-way communication harder



### **Communication Busters**

- Taking over
- Interrupting
- Repeating
- Policing
- Risky topics





## **Taking Over**

- One person doing all the talking
- Talking only about your area of interest
- Other person does not get a chance to talk
- Just interested in your topic
- Important to ask questions and make comments
- Important to share conversation



Is taking over a conversation and doing all of the talking a 1-way or 2-way conversation?

• 1-way!





## Interrupting

- Stops flow of conversation
- Wait for a break in conversation





### **Video-Interrupting**

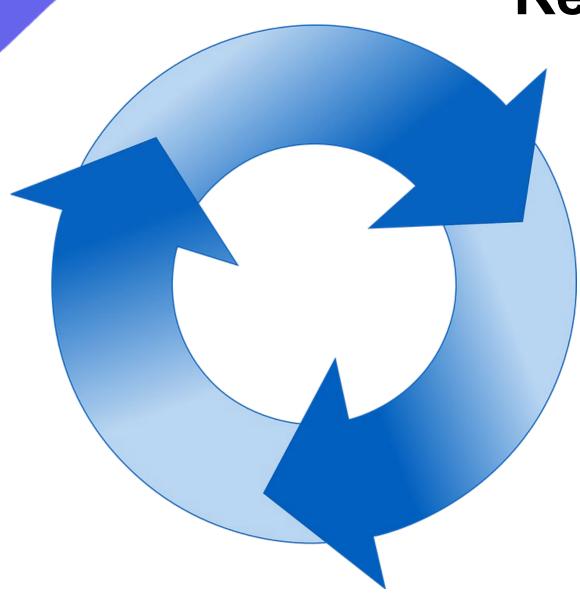


### What is the problem here?

https://www.youtube.com/watch?v=uo0doESIYN8



## Repeating



- Saying the same thing over and over and over
- Think of other comments and questions you can ask about the topic

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## What is going on in this video?







### Policing

- Telling others the rules
- Telling them how to do things
- Telling them when to do things
- Telling them how to act
- At school, home, work, other places
- People don't like to be told what to do

### **Risky Topics**

- Risky to talk about certain topics
- Can hurt their feelings without meaning to
- Can annoy others without knowing it
- May be too personal-you don't know them well enough
- Could become a problem
- Could upset people
- Could get you in trouble to talk about certain topics





### **Be careful of Risky Topics**

CAUTION

- Weight
- Sex and gender
- Money
- Age
- Skin Color
- Religion
- Politics
- Body parts or how they look
- Speech difficulty
- Wheelchairs
- Body sounds (like burping, coughing, hiccups, etc.)
- Anything that could hurt someone's feelings or offend them

### Think it, Or Say It...



- If we THINK something
  - It may or may not be true
  - We THINK a lot of things
  - Thoughts pop in and out of our head
  - Not always okay to say something
  - Need to think before we say it

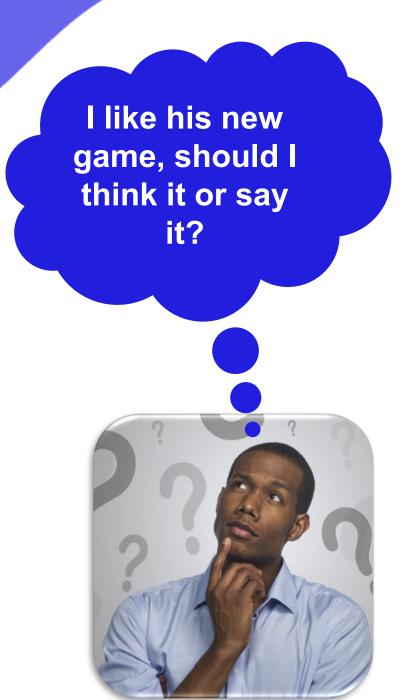
**Her clothes** don't match...should I think it or say it?

### **Think First!**

### STOP and THINK

- Could this be a **RISKY** to say?
- Could someone not understand?
- Could someone's feelings be hurt?
- If so, THINK it, don't say it





### **Think First!**

### **STOP** and **THINK**

- If it is not a risky topic, you can give a compliment or say something nice to the person (a compliment).
- If you aren't sure, ask someone if it is okay

### Think it or Say It



#### Discuss the video

https://www.youtube.com/watch?v=kyNc-YNsQoY



### **Practice:** Think it, Or Say It...

 You notice your friend who likes chocolate is not eating chocolate, should you think or say, "are you on a diet?"

• THINK it!

 You like a necklace your friend is wearing, should you think or say, "I like your necklace."



• SAY it.

### Practice: Think it, Or Say It...

- Your friend just started a new job, should you think or say, "How do you like your new job?"
  - SAY it!
- A classmate has a hard time with saying certain words, should you think or say, "why do you talk that way?"
  - THINK it!





### **Practice:** Think it, Or Say It...

 Your neighbor just started a new job, and you are curious about how much the job pays. Should you think or say, "How much money do you make?"

• THINK it!

- Your friend got a new hair cut and you think it looks cool. Should you think or say, *"I love your haircut!"*
  - SAY it!



### When communicating...

- A. You should think it first then say it because it may be a risky topic
- B. You should say whatever you think when talking to someone

(Put A or B for your answer in the chat)





### **Home Activities**





### **Next Steps:**

- 1. Review your Home Activities Checklist.
- 2. Review handouts and the PowerPoint.
- 3. Complete your Home Activities.
- 4. Review Additional Resources on social communication.



### **Home Activity Checklist**



Michigan Alliance for Families Youth Self-Determination Series-Home Activities Checklist Series 2-Session 2: Communication Builders & Busters

Name:

Date:

#### Home Activities Checklist

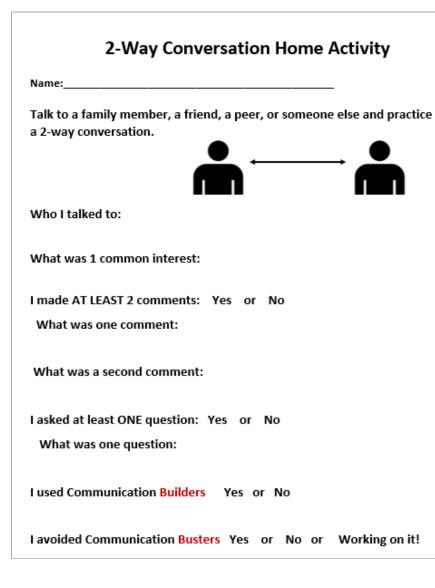
Use the checklist below to work through the assigned home activities. You can work through these activities with your parents, siblings, peers, or other support-person.

Done	Activity
	Review the Class 2 PowerPoint and Handout on Communication Builders, Communication Busters, Think It or Say It
	Home Activity: Worksheet 1: 2-Way Conversation Home Activity
	Home Activity: Worksheet 2: Communication Builders and Busters Practice Home Activity: rate yourself on how you did using communication builders and busters
	Resources: Review the provided resources on Social Communications Skills

- Start with your Home
  Activities Checklist
- Work with your parents on this if you have questions



#### **Home Activities**



- Start with your Home
  Activities Checklist
- Work with your parent or guardian on this if you have questions



#### **Home Activities**



#### Communication Builders and Busters Worksheet

Practice a 2-way conversation with your parents, sibling, friend, classmate, co-worker, or someone else. You can ask them for help filling out the information below, or to review this after you complete it, if it is helpful.

Who did you talk to?\_

I used the these Communication Builders in my conversation:

\_ I traded Information \_\_\_\_I found common interests \_\_\_\_ I matched the mood

\_I listened to the person \_\_\_I matched the mood \_\_\_ I used good volume

\_\_\_I used good body boundaries \_\_\_\_ I looked toward my conversation partner

#### What Communication Busters gave you the most trouble?

- I took over the conversation (just talked about my topic of interest and didn't share the conversation)
- \_\_\_I interrupted the conversation (I stopped the conversation so I could talk)
- I repeated myself (over and over during the conversation)
- \_I policed the conversation (told them about the rules or what to do)
- I talked about risky topics (I asked myself: should I think it or say it?)

What I can keep working on to improve my communication (write below):

- Start with your Home Activities Checklist
- Work with your parent or guardian on this if you have questions



#### We are here to support you!



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#### For more information visit

www.michiganallianceforfamilies.org

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### **Michigan Alliance for Families**



Michigan Alliance for Families is an IDEA Grant Funded Initiative of the Michigan Department of Education, Office of Special Education (MDE-OSE); the Michigan Department of Lifelong Education, Advancement, and Potential (MiLEAP); and Michigan's Federal Parent-Training and Information Center (PTIC) funded by the U.S. Department of Education, Office of Special Education Programs(OSEP).

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